

*As always, your first resource is always Pathways/FIVOS support psupport@fivoshealth.org If you ask me a clinical question, I will redirect you to them. We cannot always have clinical SVS PSO staff on our Focus Calls. Our Focus Calls are not specific to answer clinical questions. These calls are specific for networking through charters, quality improvement projects, and general improvements.

After reviewing the LTFU survey:

- Luisa Villanueva and Jen Harris: Would be helpful to view for multiple centers in one window, I am abstracting for 5 centers!
- Elena Kleeman : We send a list of patients to the office manager and she or someone in the office tries to call the patient (this takes the burden off data managers)
- Kelli Bailey : I think the open survey link would be helpful. Also, it would be helpful if you provide the results to us as well. Maybe reaching out to other abstractors would be helpful too.
- Guest: Our hospital expects us to do LTFU and 30 day, however it does not count in our productivity

Suggestions for Marketing:

- Hui Qing Su : If VQI uses MailChimp to deliver mail (which they did in the past, not sure now), our servers block the emails automatically
- Guest:A lot of time the abstractor does not receive emails and the person who does does not abstract or even use Pathways
- Kiernan Bishop - Salem Health : Yes, if it is going to the "Hospital Manager's" email then I am not getting the Survey and I am the only person abstracting for and Reporting for VQI.

Request to be added to calls:

- Grace Montejo (UCI)
- Nilima Lovekar

Open Discussion

- Susan Gatten Atrium Health : If you complete all LTFU mandatory fields within the timeframe-it will count as completed. **Correct**
- Lillian Iris Camino : there are cases in which the test cannot be done due to anatomy.... yet there is no way to document it.... (ie evar explanted and bypassed it... still asking for ct and aortic diameter) **More information is needed -please send this to Pathways**
- Kiernan Bishop - Salem Health : Also for a lot of the EVAR/TEVAR follow-ups there is not an aortic diameter documented on the report.
- Kiernan Bishop - Salem Health : If the patient has not followed up with a vascular surgeon, is it ok to use follow up info from another physician ie. PCP or Cardiologist? **Correct**

- Rosha Nodine : Kiernan, we talked with our imaging group and had them make that as a field they added to their template to document in the report. **Great resource**
- Kelli Bailey : We are one site with multiple providers. Many of the providers have the same large vascular office. For those follow ups, I go to the office and collect the data from their EMR. For the ones that are not with that office, I call the physicians offices and the patient to gather any information available. We have a high rate of follow ups completed. Not sure if that would help anyone else or not.
- Alexa Grant-Gorveatt : I have asked Pathways about using visits with other services and they have said this is OK. This seems counterintuitive to me though, because isn't the point for it to be a vascular follow-up?? Regardless I do end up using other visits and just make a comment.. often our surgeons will have a visit but there is not enough info so I have to use other visits to support the data
- Lynne hampton : our MDs have opted to only collect LTFU that is provided by vascular surgeons-we don't abstract LTFU data that is done outside our vascular practice
- Lillian Iris Camino : wish there was a variable stating: " encounter made by: VQI Physician, Other Non-VQI physician" **This is an enhancement request**
- LTFU spreadsheet will be shared by Susan Gatten to those who shared their email in the chat **Great Resource**
- Data definitions are really subjective – very gray areas and can be misinterpreted –
- Susan Gatten Atrium Health : The Infra module has almost zero help text info **This module is currently being updated**
- Elena Kleeman : Agree and I really don't get a clear answer when I email pathways
- Susan Gatten Atrium Health : Agree, we'd get much better data if we could get clarity and cohesion in applying the definitions correctly
- Rosha Nodine : Dr. Gable has said for years that a DM should sit on the committees that build and update these registries to have our input **This was shared with Carrie but please note this would warrant a change in governing policies**
- hshroyer : Did anyone else do a claims audit this year? If so did you hear back that you were all good to go?
- Kendra Smith : I did a claims audit for 3 out of 4 of my facilities and I had to send a lot of emails and complain to finally get results. I had to have a 1:1 because I didn't understand some of the instructions. You are welcome to email me if you need any tips. Kendra.smith@imail.org. **Great resource**
- Kiernan Bishop - Salem Health : Agreed Kendra. I just finished our Audit and it was hard to get concise directions. Happy to help anyone out as well. Kiernan.Bishop@Salemhealth.org **Great resource**
- Lynne hampton : yes we are having issues with the CEA imaging values being reported completely **This is a harmonization across all registries. There is no penalty for leaving blank.**

