Documentation Focus Call

March 24, 2020

1pm CST

1. Welcome and introductions
   1. Everyone was encouraged to share and decompress their experience regarding COVID-19. Some are being redeployed and having to put VQI and QI projects on hold. Most can’t round on the units. Only emergent cases are being performed. No non-emergent office visits, so can’t do follow-ups or imaging in a timely manner.
      1. Cheryl told group that the PSO is aware of these scenarios and are working on ways to address these situations.
      2. Discussed that if the physical VQI@VAM cancelled, other options would be available (virtual).
2. Discussed the many resources on the website (vqi.org) for any type of QI project
3. Question raised about using #hashtag in the comments section.
   1. Megon Berman reviewed the process – thanks Megon
   2. Click this link (page s11-14) <https://www.vqi.org/wp-content/uploads/2019-QI-Project-Supplement-Digital-version.pdf> for information on #hashtag in real-life scenario. It’s in the members only section. Contact Nancy Heatley at [nheatley@svspso.org](mailto:nheatley@svspso.org) for access if you don’t have it.
4. Round table discussion
   1. Barriers – getting people to complete documentation. Success story – for Quality of Life project – one center gives a gift card to the office Medical Assistant with the highest forms completed in a month!
5. Next meeting scheduled for May 26th at 1pm CST
6. Minutes will be posted on website

7 attendees